



Paris International Music Academy (AIM Paris)

Terms and Conditions of Sale

Revised version 06/10/2025 (Ordinary General Assembly)

ARTICLE 1 – Scope

These Terms and Conditions of Sale (“T&Cs”) apply, without restriction or reservation, to any purchase of services offered by the Paris International Music Academy (“the Provider”) to students and participants (“the Client”) via the website www.aim-paris.fr:

- Artistic musical education: courses, masterclasses.
- Artistic festival: concerts, conferences.

The Client declares that they have read and accepted these T&Cs prior to any order, by checking the box provided during online registration.

Provider contact details:

Paris International Music Academy – Non-profit Association (Loi 1901)

Siret 90482233500017

4 bis rue du Gué

Email: contact@aim-paris.fr

Phone: +33 (0)6 51 00 86 63

ARTICLE 2 – Prices

Services are provided at the rates in force on the website www.aim-paris.fr at the time of registration.

- Prices are expressed in euros, all taxes included.
- Rates exclude ancillary costs (accommodation, meals, transport, visas, insurance).
- Bank transfer fees, including international transfer fees, are entirely borne by the Client.
- Payment corresponds to the total amount of the purchase.
- A confirmation email detailing the amount paid is sent to the Client after payment is

received.

- A formal invoice may be issued upon request, and is mandatory for legal entities (institutions, companies, associations).

ARTICLE 3 – Orders

The Client selects online the professor, the educational formula (course, masterclass), and any optional services.

- The Academy then sends an email with payment instructions.
- Payment must be made no later than 30 days before the start of the session.
- For registrations less than 30 days before the start, payment must be made within 48 hours following the Academy's agreement.
- The order is firm and final once full payment is received.
- The Academy reserves the right to refuse any registration in case of prior disputes.
- Any registration made less than 60 days before the start of the session is considered firm and final and does not entitle the Client to any refund in case of cancellation.

ARTICLE 4 – Payment

- Payment methods: bank transfer or secure PayPal.
- Late payment → immediate enforceability of the balance and possible suspension of services.
- Payments are definitive only after effective receipt.

ARTICLE 5 – Provision of services

Full course: 4 individual lessons guaranteed with the selected professor, plus studio access, rehearsals with accompanist, participation in concerts, and free access to other courses and masterclasses during the year.

Masterclass: 1 hour public lesson + free access to Academy concerts throughout the calendar year.

- Registration is validated within capacity limits.
- Classes are filled in order of receipt of registration fees.
- Services are provided on the scheduled dates.
- In the event of non-provision of services (excluding force majeure), a full refund will be made within 14 days.

ARTICLE 6 – Withdrawal and refunds

In accordance with Article L221-28 of the French Consumer Code, leisure services provided on a specific date are not subject to the legal right of withdrawal.

Cancellation by the Client:

- More than 60 days before the start: refund of amounts paid, minus a fixed fee of €250 covering administrative costs, room bookings and professors' commitments. Bank and transaction fees remain the Client's responsibility.
- Between 30 and 60 days before the start: refund of 50% of amounts paid (after deduction of the fixed fee of €250 and bank charges).
- Less than 30 days before the start: no refund, as the Academy is already financially committed to professors and venues.

Special cases:

- Refusal of registration by the Academy → full refund.
- Inability to assign the chosen professor (professor unavailable):
 - If the Client refuses the proposed alternative more than 60 days before the session → full refund.
 - If the refusal occurs between 30 and 60 days before → 50% refund (after deduction of the fixed fee of €250 and bank charges).
 - If the refusal occurs less than 30 days before → no refund.
- Cancellation of the session by the Academy (except in cases of force majeure) → full refund within 14 days.

ARTICLE 7 – Liability and force majeure

The Provider is bound by an obligation of means.

- The Provider cannot be held liable in cases of force majeure: strikes, pandemics, administrative decisions, disasters, etc.
- In case of proven non-compliance, the Provider will refund or rectify the services.

ARTICLE 8 – Personal data

In accordance with the GDPR and French data protection law:

- Data collected: name, surname, age, address, phone, email, payment data.
- Purposes: management of registrations, organization of sessions, invoicing.
- Recipients: AIM Paris and its technical service providers (hosting, payment services).
- Retention: maximum 5 years (civil statute of limitations).
- Rights: access, rectification, opposition, deletion, portability, via contact@aim-paris.fr.
- The Client may contact the CNIL in case of dispute.

ARTICLE 9 – Minors

Registration of a minor participant must be made or validated by a legal representative, who remains responsible for payment and contractual obligations.

ARTICLE 10 – Intellectual property and image rights

The content of the website www.aim-paris.fr (texts, images, logo, videos) is protected by copyright. Any unauthorized reproduction is prohibited.

Participants registered with the Academy authorize, free of charge, the recording (photo, audio, video) and dissemination of their image and performances during courses, masterclasses, and concerts, exclusively for the purpose of communication and promotion of the Academy's activities (website, social networks, printed materials, press kits, institutional partners).

This authorization is granted without time limitation, worldwide, and shall not give rise to any compensation. Participants nevertheless retain the right to request the removal of specific content for legitimate reasons (privacy, dignity).

ARTICLE 11 – Governing law and language

These T&Cs and related transactions are governed by French law.
The French version alone is binding in case of dispute.

ARTICLE 12 – Disputes and mediation

For any complaint: contact@aim-paris.fr.

In case of disagreement: possible recourse to the mediator AMIDIF (Association des Médiateurs Indépendants d'Île-de-France) or the European ODR platform (<https://ec.europa.eu/odr>).

Failing amicable agreement, the French courts of common law shall have jurisdiction.